# DIVERSITY EQUITY & INCLUSION

**FLYER ENTERPRISES** 

UPDATED
AUGUST 2021

#### WHO WE ARE

Established in 2001, Flyer Enterprises has become one of the largest student-run businesses in the country. The business is comprised of 10 operating divisions, generating abut \$1.2 million in annual revenue. From entry level sales associates to our Chief Executive Officer, we take pride in providing unmatched customer service as well as experiential learning opportunities for our 200+ employees.

#### **CONTACT US**



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## GOALS

CREATE AND SUSTAIN A WELCOMING, SAFE, AND INCLUSIVE ENVIRONMENT ACCESSIBLE TO ALL STUDENTS TO FULLY ENGAGE IN EXPERIENTIAL LEARNING OPPORTUNITIES OFFERED "FOR FLYERS, BY FLYERS'.

COLLABORATE WITH DEPARTMENTS AND ORGANIZATIONS ACROSS CAMUS TO ADVANCE FLYER ENTERPRISES AS A CONTRIBUTING MEMBER OF OUR COMMUNITY

INCORPORATING DIVERSITY, EQUITY, AND INCLUSION INTO FLYER ENTERPRISES OPERATIONS AND VALUES

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CREATE AND SUSTAIN A WELCOMING, SAFE, AND INCLUSIVE ENVIRONMENT ACCESSIBLE TO ALL STUDENTS TO FULLY ENGAGE IN EXPERIENTIAL LEARNING OPPORTUNITIES OFFERED "FOR FLYERS, BY FLYERS'.

#### STRATEGY 1: FAIR AND EQUITABLE HIRING PRACTICES THROUGH DIVERSE OUTREACH EFFORTS

<u>**DELIVERABLE 1:**</u> Actively recruit and retain students of all races, ethnicities, socioeconomic statuses, religious backgrounds, genders, sexual orientations, abilities/disabilities, etc.

Responsible Parties: CMO, HR Managers

Resources: MEC, BATU, AAA, MBLP, School of \_\_\_\_\_

Timeline: Ongoing process

**<u>DELIVERABLE 2:</u>** Rework the Flyer Enterprises entry-level application to not discourage or exclude Flyers from our community

Responsible Parties: CMO, HR Managers

Resources: Associate Director of the Crotty Center, Crotty Center, Hanley

Sustainability Institute Timeline: June 2021

**<u>DELIVERABLE 3:</u>** Identify interview qualities and values that align with our company as to mitigate any bias in the application/interview process

Responsible Parties: CMO, HR Managers

Resources: Associate Director of the Crotty Center, Hanley

Sustainability Institute Timeline: June 2021

<u>DELIVERABLE 4:</u> Work with the CMO and HR managers to broaden our marketing outreach in order to expand the employee pool and customer market across campus

Responsible Parties: CMO, HR Managers

Resources: Associate Directory of the Crotty Center, FE Employees

Timeline: Ongoing effort

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CREATE AND SUSTAIN A WELCOMING, SAFE, AND INCLUSIVE ENVIRONMENT ACCESSIBLE TO ALL STUDENTS TO FULLY ENGAGE IN EXPERIENTIAL LEARNING OPPORTUNITIES OFFERED "FOR FLYERS, BY FLYERS'.

#### STRATEGY 1: FAIR AND EQUITABLE HIRING PRACTICES THROUGH DIVERSE OUTREACH EFFORTS

**<u>DELIVERABLE 5:</u>** Continue to revise and implement Flyer Enterprises' Diversity, Equity, and Inclusion plan throughout entire business structure

Responsible Parties: CEO, SMO

Resources: Castel Sweet, Crotty Center

Timeline: Ongoing process & reviewed each spring

**DELIVERABLE 6:** Utilize FE Development sessions to educate employees on the Diversity, Equity, and Inclusion plan and its implementation

Responsible Parties: CEO, CMO, HR Managers

Resources: Castel Sweet, GWDI

Timeline: Ongoing effort

<u>**DELIVERABLE 7:**</u> Include Diversity, Equity, and Inclusion initiatives within Flyer Enterprises training and onboarding

Responsible Parties: CMO, HR Managers

Resources: Castel Sweet, Crotty Center, Hanley Sustainability Institute

Timeline: Ongoing effort



# COLLABORATE WITH DEPARTMENTS AND ORGANIZATIONS ACROSS CAMPUS TO ADVANCE FLYER ENTERPRISES AS A CONTRIBUTING MEMBER OF OUR COMMUNITY

### STRATEGY 1: USE OUR POSITION AS A STUDENT-RUN BUSINESS ON CAMPUS TO CONTRIBUTE TO THE UNIVERSITY OF DAYTON COMMUNITY

**DELIVERABLE 1:** Establish mutually beneficial relationships with on-campus organizations to help them grow their recognition and achieve financial goals

Responsible Parties: CEO, CMO

Resources: Center for Student Involvement

Timeline: Ongoing process

**<u>DELIVERABLE 2:</u>** Open up Flyer Enterprises professional development sessions and skill-based trainings to fellow organizations

Responsible Parties: CEO, CMO, feDEV team

Resources: Diverse on-campus organizations, Center for Student

Inovolvement

Timeline: Fall 2021



## STRATEGY 1: COLLABORATE WITH INTERNAL AND EXTERNAL RESOURCES TO INTEGRATE INCLUSIVITY INTO OUR PRODUCT OFFERINGS

**<u>DELIVERABLE 1:</u>** Integrate underrepresented and diverse vendors into our operations

Responsible Parties: CFO, COO, Accounts Payable Team

Resources: UD procurement, GWDI

Timeline: Fall 2021

**<u>DELIVERABLE 2:</u>** Diversify product offerings in order to accommodate all dietary restrictions and preferences

Responsible Parties: CFO, AP Team, Product Managers Resources: Dining Services, UD Procurement, GWDI

Timeline: Fall 2021